

JOINTLY ORGANISED BY:



SUPPORTED BY:



VIRTUAL CONFERENCE SERIES

PUBLIC SECTOR INTERNAL AUDIT Conference 2021

Elevating the Public Sector, Enhancing Trust

ENJOY DISCOUNTS

10% GROUP DISCOUNT
for registration of 3 pax
and above from the same
organisation.

10% EARLY BIRD DISCOUNT
when you register by
29 June 2021

27 & 28 July 2021 (Tuesday & Wednesday), 9.00am – 1.20pm

With their core competencies and ethical codes, Public Sector Internal Auditors are ideally placed to lead as agents of change in the volatile and uncertain new normal of post-COVID-19. Public Sector Internal Auditors are not just critically needed to support the transformation of state agencies to become more agile and innovative while maintaining trust, but they should model the ethical, innovative and agile behaviour and practices which their public service colleagues can emulate.

For credibility as change agents, Internal Audit must itself transform to keep pace with stakeholders and align with the strategies, objectives, and risks of the organisation as well as the government's digital agenda. To innovate, Internal Audit must embrace big data and analytics to deliver valuable data driven insights, while adopting technologies to enhance internal processes and service delivery to citizens and businesses. This Conference focusses on the journey of innovation that all Public Sector Internal Audit functions and practitioners must embark on to elevate organisational and government change, towards enhancing public trust.

OBJECTIVES

- Identify the key areas for improvement and propose the push factors and changes needed for public sector internal audit to emulate best practices of the corporate world
- Identify how local counterparts can adapt to a digitalised environment and the tools and strategies that can be emulated to transform them into adept data-driven practitioners
- Identify the diverse types of fraud risk arising from the pandemic and focus on solutions for management and mitigation
- Understand how to integrate design thinking into daily work processes for better management of risks and outcomes
- Understand how auditors can be future-ready and highlight the tools and skills they need to be agile and adaptable in all situations

WHO SHOULD ATTEND

- Public Sector Internal Auditors/ Compliance Officers of:
 - » Federal Government agencies
 - » State Government agencies
 - » Government Linked Companies (GLCs)
 - » Statutory Bodies
 - » Regulatory Bodies
- Accountants
- Other Professionals who carry out internal audits

DAY 1

8.30 am REGISTRATION & WELCOMING PARTICIPANTS

9.00 am **WELCOME REMARKS**

9.10 am **KEYNOTE ADDRESS**
ELEVATING THE PUBLIC SECTOR, ENHANCING TRUST
YBHG DATUK NIK AZMAN NIK ABDUL MAJID Auditor General, Jabatan Audit Negara

9.40 am **PANEL SESSION**
CREATING A CULTURE OF ETHICAL TRANSFORMATION IN THE NEW NORMAL
Internal audit is a cornerstone of effective governance that in turn improves organisational effectiveness. A properly functioning internal audit system is therefore central to improving the effectiveness and accountability of public sector organisations and the quality of public sector services. This session discusses the current state of public sector internal audit, identifies key areas for improvement and proposes the push factors and changes needed for public sector internal audit to emulate the best practices of the corporate world.

PANELLIST
NOR'AFIZA SAIM Chief Executive Officer, The Malaysian Institute of Integrity

10.40 am BREAK

11.00 am **BREAKING THE MOULD: NURTURING DIGITAL AND DATA-DRIVEN PRACTITIONERS**
The government's vision of a digitalised nation can only be executed if public servants are equipped with the appropriate mindset and digital competencies, such as artificial intelligence (AI) and analytics skills while being mindful of data privacy and third party risks. Packed with global examples of public sector internal audit practices that have successfully embraced technology, this session looks at how local counterparts can adapt to a digitalised environment and the tools and strategies that can be emulated to transform them into adept data-driven practitioners.

11.45 am **PANEL SESSION**
MITIGATING CYBERSECURITY RISKS IN THE PUBLIC SECTOR
Data breaches and online frauds are becoming more ubiquitous in both the private and public sectors as remote work accelerates technology adoption and more processes and transactions are shifted online. Like their private sector counterparts, public sector organisations face similar cyber risks and require a robust strategy for fraud prevention and cybersecurity. This session charts the current cybersecurity landscape of the public sector, identifies the common threats and proposes solutions for reducing risk and improving cyber protection.

12.45 pm **UPSKILLING AND DEVELOPING COMPETENT AND AGILE IAs IN THE POST-COVID ECONOMY**
2021 will see the emergence of the post-Covid economy, where mergers and acquisitions will be back on the rise along with increased investment in technologies like intelligent automation, Robotic Process Automation (RPA), data analytics and blockchain. This session will zoom in on the upskilling and new competencies that IAs must develop in order to manage and succeed in a hyper-digitalised environment of accelerated and profound change.

1.20 pm END OF DAY 1

DAY 2

8.30 am REGISTRATION & WELCOMING PARTICIPANTS

9.00 am **WELCOME REMARKS**

9.10 am **MANAGING FRAUD RISK DURING PANDEMIC**
The COVID-19 pandemic has had a tremendous impact on risk profiles and fraud risk. One, the control framework and monitoring of potential criminal activity may have weakened due to reduced headcounts and remote working, leaving gaps in fraud detection that can be exploited by malicious customers and staff. Two, short-term liquidity risk arising from cost cutting in the control environment could also increase fraud risk by reducing monitoring activities. This session identifies the diverse types of fraud risk arising from the pandemic and focusses on solutions for management and mitigation.

9.55 am **DESIGN THINKING FOR PUBLIC SECTOR INTERNAL AUDITORS**
Design thinking has been adopted by many organisations in various industries and sectors to promote an innovative approach to problem solving. This session guides public sector internal auditors on how to integrate design thinking into their daily work processes for better management of risks and outcomes.

10.40 am BREAK

11.00 am **AUDITING IN REMOTE FINANCIAL CLOSE: TWEAKING THE AUDIT PROCESS/PROCEDURES**
Remote work looks likely to become a permanent fixture in workplaces and will require talent and technology transformation to optimise productivity and processes. According to a June 2020 PwC survey, 54% of CFOs plan to make remote work a permanent option. For effective auditing in the remote financial close, firms must use the appropriate technology tools and inculcate teamwork and cross-functional collaboration to overcome the challenge of lack of in-person contact that can hinder employee engagement and productivity. Find out more about how to manage the critical areas of people, process, technology, risks and controls, and sector-specific risks in this enlightening session on remote audit work.

12.10 pm **PANEL SESSION**
AUDIT LANDSCAPE FOR PUBLIC SECTOR: 2021 AND BEYOND
Get expert insights into the evolving role of internal auditors in the public sector as they grapple with emerging trends and disruptions as well as the unprecedented impacts, uncertainty and volatility arising from the pandemic. How can auditors be future-ready and what are the tools and skills they need to be agile and adaptable in all situations?

1.20 pm END OF CONFERENCE



DATUK NIK AZMAN NIK ABDUL MAJID

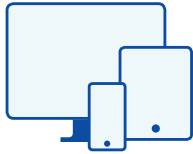
Datuk Nik Azman was appointed Auditor General of Malaysia on 23 February 2019. He started his career as an Administrative and Diplomatic Officer in 1983 with the Ministry of Finance where he handled economic analysis, debt management and budgeting. He served as Special Officer to Secretary General of Treasury and was seconded to the World Bank in Washington D.C. for 2 years where he served as an Assistant to the Executive Director. He later served as Senior Private Secretary to the Minister of Special Functions, Prime Minister's Department, who was the Executive Director of National Economic Action Council. He subsequently served the Economic Planning Unit (EPU) specialising in economic analysis and forecasting, public finance management and budgeting, as well as economic development. Over the years he served the EPU as Director of Regional Development, Director of Development Budget, Director of Macroeconomics, Head of Economic Council Secretariat, Deputy Director General and as Director General. He also served as the first Secretary General of the Ministry of Economic Affairs before his mandatory retirement in 2018. He has sat on the Boards of statutory bodies including the Board of KEJORA and served as Chairman KEJORA Board Audit Committee; the Council of MARA and a member of MARA Council Audit Committee Board; the Board of UDA Holdings Berhad; and Interim Chairman and a member of Board of Trustees of TERAJU. He had also served on the Malaysia Aviation Commission and Malaysia Competition Commission. Datuk Nik Azman holds a Bachelor's Degree (Honours) in Economics from University Malaya, a Master of Arts in Economics from University of Nebraska-Lincoln, a Diploma in Public Management from National Institute of Public Administration, and attended the Advanced Management Programme at Harvard Business School.



NOR'AFIZA SAIM

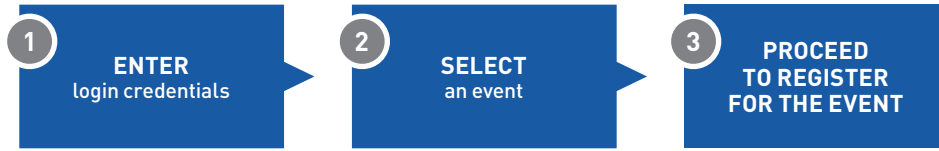
Nor'afiza is Chief Executive Officer of The Malaysian Institute of Integrity (IIM). Before IIM, she spent 29 years working at SIRIM Berhad and its subsidiary, SIRIM QAS International Sdn. Bhd. She had headed the Group Internal Audit Department, the Group Business Assurance Department, and the Management System Certification Department, giving her vast experience in management systems including enterprise risk management, quality management, environmental management, OSH management and anti-bribery management. She sits in several National Technical Committees such as the Technical Committee on Governance of Organisation, Occupational Health and Safety, Environmental Management, Quality Management and Quality Assurance, which is responsible for the development of national and international standards. Nor'afiza holds a Bachelor's and Master's degree in Chemistry from Memphis State University, USA and possesses a teaching license from the Ministry of Higher Education on Risk Management, Enterprise Risk Management, Occupational Safety and Health Management System, Environmental Management System and Quality Management System qualifying her to teach at higher learning institutions. She has also been approached by many agencies as a resource person due to her expertise in management systems whereby she has spoken about the subject in various platforms.

REGISTRATION PROCESS



- To view more events and download the full brochure, please visit: pd.mia.org.my
- Search and select the event
- Click 'Register' to experience the new system by continuing with the respective steps below:

EXISTING USER



NEW USER



For any assistance, please call (8.45am-5.30pm, Monday-Friday)
MIA Help Desk @ 603-2722 9000

TERMS & CONDITIONS FOR WEBINAR

WEBINAR FEE

- Fee is payable to MALAYSIAN INSTITUTE OF ACCOUNTANTS
- For selected webinars, the fee includes e-materials.
 - Individual Registration:** Full payment shall be made at the point of online registration.
 - Corporate Registration:** Full payment shall be made within thirty (30) days from the date of the Proforma Invoice or 1 day before the webinar, whichever earlier.
- Access to join the webinar shall be granted only upon full payment as per the above requirement.

WEBINAR ACCESS LINK

- The Access Link will be emailed at least 24-hours before the commencement of the webinar.
- The Access Link is unique and should not be forwarded/shared with others.

CANCELLATION

- Should the participant decide to cancel his/her enrolment, a cancellation policy shall be applied as follows:
 - For written cancellation received with minimum seven (7) days' notice from the date of the webinar, no penalties will be imposed and full refund will be made to participants who have paid.
 - For written cancellation received less than seven (7) days from the date of the webinar, an administrative charge of 20% of the registration fee will be imposed. Unpaid registrations will also be liable for a 20% administrative charge.
 - No refunds will be made for written cancellations received on the day of the webinar or for participants who failed to join the webinar. Unpaid registrations will also be liable for full payment of the registration fee.
 - Replacing registered participants is not allowed.

PARTICIPANT'S CLASSIFICATION AND INFORMATION

- Category: Corporate/Individual
- Please select the participant classification carefully as it determines the fee payable. No alteration will be allowed upon registration.
- The information on Corporate/Individual provided shall be deemed true and correct. No alteration will be allowed upon registration.

METHODOLOGY, CERTIFICATE OF ATTENDANCE AND CPE CREDIT HOURS

- Live Q&As, quick polls/surveys will be carried out throughout the webinar.
- For selected webinars, pre and/or post course materials will be shared with participants.
- Self-assessment quizzes at the beginning as well as at end of the webinar will be given to enable participants to self-evaluate themselves on their learning performance and level of understanding of the programme content.
- Participants will be issued with an e-certificate of attendance and awarded CPE credit hours upon strict compliance of the following terms:**
 - Remain logged in at least 80% of the time allocated for the webinar,
 - Submit the post-course evaluation on learning outcome within 3 days after the completion of the webinar (late submission of the post-course evaluation will not be entertained).
- CPE credit hours will be credited into the MIA Member Services Portal within 14 days of the webinar for participants who have complied with all terms and conditions stipulated herein.
- Listening to pre-recorded webinar and/or reading from past webinar e-material shall not qualify as structured CPE credit hours.

COPYRIGHT

The materials of the webinar shall not be disclosed or used in any manner, either wholly or partially against any other parties and/or used in any manner, either wholly or partially as a defence by you and/or any other parties under any circumstances. The participants are therefore prohibited from reproducing any materials of this programme. All copyright and/or intellectual property rights in any relevant materials produced in this programme will remain with the party who produced such materials. The Organisers disclaim responsibility for the materials of this programme. Neither the the Organisers, their Councils or any of their Boards or Committees nor their staff shall be responsible or liable for any claims, losses, damages, costs or expenses arising in any way out of or in connection with any persons relying upon the materials provided during the webinar.

DATA PROTECTION

Information given by the participants to the Organisers is true, accurate and to the best of their knowledge. The participants have read and agreed with the Privacy Notice as stated on the Organisers' official websites and therefore, allow the Organisers to collect, process, store and use the participants' data other than what is provided under the Personal Data Protection Act 2010.

EXCLUSION OF LIABILITY

This webinar shall not constitute an endorsement of the speaker(s) by the Organisers and the Organisers shall not be liable for whatsoever circumstances arising from any engagement between the speaker(s) and the webinar's participants.

DISCLAIMER

The Organisers reserve the right to change the speaker(s), date(s), time(s) and to cancel the webinar should circumstances beyond their control arise. The Organisers shall not be responsible for any costs, damages or losses incurred by the participant due to the changes and/or cancellation. The Organisers also reserve the right to make alternative arrangements without prior notice should it be necessary to do so. Upon registering, you are deemed to have read and accepted the terms and conditions herein.

CONFERENCE FEES

	Early Bird*	Normal
Member (MIA/IAM/ACCA/AFA/MICG**)/ Member Firm	RM 432	RM 480
Non-member	RM 522	RM 580

*Registration must be received by 29 June 2021

** Members of IAM, ACCA, AFA and MICG are required to contact MIA to register for this conference

Preferred Payment: Pay with MIA-CIMB Affinity Credit Card

Enjoy 10% Discount
on total conference fee for 3 pax and above from the same organisation

CONFERENCE DETAILS & REGISTRATION

27 & 28 July 2021 (Tuesday & Wednesday),
9.00am – 1.20pm

Contact : Suhaila
Tel : 03 2722 9195
Fax : 03 2722 9009
Email : sp@mia.org.my
Address : Malaysian Institute of Accountants
Dewan Akauntan
Unit 33-01, Level 33, Tower A
The Vertical, Avenue 3
Bangsar South City
No. 8, Jalan Kerinchi
59200 Kuala Lumpur

ENQUIRIES

Contact : Munira
Tel : 03 2181 8008 ext 212
Fax : 03 2181 1717
Email : conference@iam.com.my
Address : The Institute of Internal Auditors Malaysia
1-17-07, Menara Bangkok Bank
Berjaya Central Park
Jalan Ampang
50450 Kuala Lumpur