




ISO 37002 WHISTLEBLOWING MANAGEMENT SYSTEMS (WMS)

 3 November 2022, Thursday
  9.00 am – 5.00 pm
 Parkroyal Collection Hotel, Kuala Lumpur



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OVERVIEW

Over 42% of corporate fraud and corruption related cases are detected through Tips (ACFE, 2022), while more than half of these tips come from employees who believe that confidentiality, protection and impartiality can be sought by those managing the organization. The use of technology and web-based reporting surpassed the use of traditional hotlines as individuals are more comfortable using new technologies instead of traditional methods. Having a robust framework to manage the entire process is crucial for incorporation of new technologies and maintaining the elements which boost whistle-blower intention.

The ISO 37002:2021 outlines the guidelines for establishing and implementing an effective Whistleblowing Management System (WMS), based on the principles of Trust, Impartiality and Protection. The session aims to provide participants with an understanding of the Standard including its purpose, key clauses and definitions. Through engaging case examples on real-life adoption, participants will be able to grasp how to determine the scope of a WMS and address reports of wrongdoing.

COURSE OUTLINE

MODULE 1

- Whistleblowing: Key Legislation and International Best Practices
- Overview of ISO 37002:2021
- Key terminology
- Plan, Do, Check, Act (PDCA) cycle

MODULE 2

- Determining the scope of the whistleblowing management system
- Roles and responsibilities
- Risks and opportunities
- How reports of wrongdoing are received and assessed

MODULE 3

- Addressing issues in investigations
- Protecting the subject
- Key policies and procedures

MODULE 4

- Performance evaluation including key performance indicators
- Continual improvement
- Nonconformity and corrective action

LEARNING OUTCOMES

- Acknowledge benefits of implementing ISO 37002 WMS;
- Identify key clauses and definitions outlined in ISO 37002 WMS;
- Establish best practices to receive, assess, address and conclude cases of wrongdoing;
- Practice performance evaluation and continuous improvement.

WHO SHOULD ATTEND

- Compliance Officers
- Risk Manager
- Internal Audit
- Top Management
- Governing Bodies

TRAINER'S PROFILE



Raymon Ram is an advocate against economic crime, having published numerous articles and case analyses on the subject matter. He is a Certified Fraud Examiner (CFE), Certified Anti-Money Laundering Specialist (CAMS) and ISO 37001 ABMS Lead Auditor with a Master's Degree in Economic Crime Management and Certificate In Corporate Governance by the

Basel Institute of Governance, Switzerland. He is currently pursuing his Doctorate In Business Administration in Malaysia.

He has led teams to complete corporate fraud investigations / asset recovery exercises and facilitated various anti-fraud and regulatory compliance related courses for the local law enforcement agencies, professional bodies and private sector entities. Raymon is the Founder and Managing Principal at Graymatter Forensic Advisory Sdn. Bhd

He also holds the position of Secretary General at Transparency International Malaysia (TI-M), and serves on the Transparency International's Global Strategy Team and DTIC Governance Working Group, Malaysian Institute of Accountants (MIA).

REGISTRATION FEES*

(per pax)

	MEMBER	NON MEMBER	GROUP (2 OR MORE)
	RM1,500	RM1,700	RM1,600
EARLY BIRD*	RM1,450	RM1,650	-

EARLY BIRD*

(before 1 Oct 2022)

* Includes refreshment, lunch, course materials & eCertificate of Attendance

* Subject to 6% SST

For enquiries, please contact

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