# Managing
# WHISTLEBLOWING
## *What you should know and do*

**MICG** MALAYSIAN INSTITUTE OF CORPORATE GOVERNANCE

**26 Years** — Advocating Good Governance and Sustainability *in Malaysia*

**28 FEB 2025 | FRIDAY**

**8.30 AM - 4.30 PM**

**ACE CONFERENCE CENTRE KUALA LUMPUR**

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| **Early Bird** *(Before 3 Jan 2025 )* | **RM1,750** |
| **Member** | **RM1,750** |
| **Non-Member** | **RM1,950** |
| **Group 2 or more** | **RM1,750** |

*(All prices are subject to 8% SST)*

**8 CPD HOURS**   **1 DAY COURSE**   **HRD CORP CLAIMABLE**

This one-day program is designed to empower governance, compliance, risk management, and audit professionals with the tools to build and maintain effective whistleblowing mechanisms anchored in trust, impartiality, and protection, as outlined in ISO 37002. Participants will learn to design and implement policies that encourage ethical reporting, ensure confidentiality, and safeguard whistleblowers. The program integrates global standards with Malaysia's legal and governance frameworks, offering practical guidance on managing reports, conducting impartial investigations, and continuously improving whistleblowing systems. Case studies and interactive workshops will provide hands-on experience in creating tailored whistleblowing policies that foster transparency and accountability.

## Programme Outline

**Session 1: Whistleblowing and ISO 37002 in the Malaysian Business Context**
This session covers the significance of whistleblowing in business, key legislative requirements like the Whistleblower Protection Act 2010, and an introduction to ISO 37002. It includes case studies from Malaysian businesses to illustrate effective whistleblowing mechanisms and legal safeguards.

**Session 2: Developing and Implementing Whistleblowing Policies and Procedures**
This session will detail the key components of an effective whistleblowing policy in line with ISO 37002 and local legislation. It will cover designing procedures for reporting, investigation, and follow-up, ensuring confidentiality, and protecting whistleblowers. Participants will engage in an interactive workshop to draft a whistleblowing policy for a hypothetical organisation.

**Session 3: Governance, Management, and Emerging Technologies in Whistleblowing**
This session will cover integrating governance frameworks to support whistleblowing systems, best practices for managing whistleblowing reports, and the role of emerging technologies such as encrypted communication tools and blockchain. It will also include a demonstration of implementing a secure whistleblowing technology solution.

**Session 4: Monitoring, Evaluating, and Improving Whistleblowing Systems**
This session will explore methods to evaluate the effectiveness of whistleblowing systems, continuous improvement practices customised for business organisations, and the use of data analytics and reporting tools to monitor and enhance these systems. Additionally, there will be a group discussion on challenges and solutions for maintaining effective whistleblowing systems in the business sector.

## Register Now

**Scan the QR Code or click here**

## Trainer's Profile

**Raymon Ram**
MSc (Econ. Crime Mgt.), CFE, CAMS, ISO 37001 ABMS Lead Auditor

Raymon is a seasoned advocate against economic crime, holding certifications including Certified Fraud Examiner (CFE), Certified Anti-Money Laundering Specialist (CAMS), and ISO 37001 Anti-Bribery Management Systems Lead Auditor. With a Master's Degree in Economic Crime Management, a Bachelor's Degree in Psychology (HONS), and a Certificate in Corporate Governance from the Basel Institute of Governance, Switzerland, he is pursuing a Doctorate in Business Administration in Malaysia.

Raymon has extensive experience leading corporate fraud investigations, facilitating anti-fraud courses for law enforcement and private sectors, and contributing to national audit and anti-corruption initiatives in Malaysia. He has authored publications, developed guidelines for anti-corruption practices, and serves as a certified trainer and subject matter expert in fraud, bribery, corruption, and anti-money laundering for various organisations and government bodies. Raymon is the Founder and Managing Principal of Graymatter Forensic Advisory Sdn. Bhd., specialising in Financial Forensics, Fraud Risk Management, and AML/CFT Compliance. He also holds leadership roles at Transparency International Malaysia and serves internationally with the United Nations Office on Drugs and Crime.

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